

Coupon FAQ's

Use the information below to ensure that your store is following the appropriate policy when accepting both Walgreens and manufacturer coupons.

Can a customer use both a Manufacturer's coupon and Walgreens coupon for the same item in a purchase?

One Walgreen and one manufacturer coupon can be used for the same item, unless either coupon prohibits such use.

Walgreens Roto Ad Coupons, Instant Value Coupons (IVC), and a manufacturer's coupon can be used towards the purchase of **any one item**. "One coupon per purchase" means one coupon must be tendered for each PIECE sold.

What happens if the Manufacturer coupon's value is more than the retail value?

Walgreens **does not** provide cash back if a coupon is presented for more than the purchase value of the item (e.g., the customer is using the coupon to purchase a clearance item).

If the retail of the item is less than the face value of the coupon:

- the coupon value shall be the retail value if the state requires taxes to be paid on that item,
- the coupon value shall be the retail value plus taxes if the state does not require taxes to be paid on the item.

Can a customer use a coupon after a sale has been made?

All valid coupons must be presented to the cashier at the time of sale only!

If there is no quantity limit on a Walgreens coupon can a manager impose his/her own limit?

Yes, managers have the right to limit the quantities of all advertised items.

Does Walgreens price match or accept coupons from other retailers?

Walgreens **does not** price match with other retailer.

Walgreens **does not** accept coupons from other retailers or coupons for products not carried in our stores.

Walgreens **does not** accept expired coupons.